

IMU keys

The inlet points for the pipeline-based waste collection system in Kalasatama can be opened with the IMU key.

Each flat has received flat-specific IMU keys (*3 or 5 keys depending on the size of the flat*) at the time of moving in. The keys are coded for building-specific inlet points.

IMU keys can be compared to the other keys to the flat. You should handle them very carefully!

Ordering instructions for a new IMU key:

If a resident's IMU key is lost or the resident needs an additional key, **the new key must be ordered by the property manager via the HelpDesk. Minimum amount is 10 pieces** uncoded keys. They will be coded after property manager's request when needed.

The new key is delivered to the property manager, who then delivers the key to the resident.

Information requested by the HelpDesk:

- Serial number of the lost key (*if available*) for cancellation
- Flat number and building
- Delivery address (*property management agency*) for the delivery of the new key.

The price for a new key is € 20/pcs (VAT 0%).

HelpDesk: +358 (0)10 4079794 (Mon–Fri 8 a.m.–8 p.m., Sat 9 a.m.–6 p.m.)