

## IMU keys

The inlet points for the pipeline-based waste collection system in Kalasatama can be opened with the IMU key.

Each flat has received flat-specific IMU keys (*3 or 5 keys depending on the size of the flat*) at the time of moving in. The keys are coded for building-specific inlet points.

**IMU keys can be compared to the other keys to the flat. You should handle them very carefully!**

### Ordering instructions for a new IMU key:

If a resident's IMU key is lost or the resident needs an additional key, **the new key must be ordered by the property manager via email [avaintilaukset@caverion.com](mailto:avaintilaukset@caverion.com) or via HelpDesk. Minimum amount is 10 pieces** uncoded keys. They will be coded after property manager's request when needed but before they are handed to the residents.

Information requested by the HelpDesk:

- Serial number of the lost key (*if available*) for cancellation
- Flat number and building
- Delivery address (*property management agency*) for the delivery of the new key.

The price for a new key is € 25/pcs (VAT 0%).

HelpDesk: +358 (0)10 4079794 (Mon–Fri 8 a.m.–8 p.m., Sat 9 a.m.–6 p.m.)