

# INSTRUCTIONS ON HOW TO USE THE PIPELINE-BASED WASTE COLLECTION SYSTEM

## LET'S SORT IT OUT!

**Sorting correctly is the alpha and omega of everything.** There are four separate waste collection hatches, please be careful not to mix them up! Common sense is the only tool really needed in sorting waste. The units are color coded based on the type of waste collected.

### BIOWASTE



### PAPER



### CARDBOARD



### MIXED WASTE



Leftovers from meat, fish, fruit, bread and vegetables; eggshells, coffee grounds, filter bags, kitchen paper and cut flowers

#### REMEMBER!

Use a bag designated for biowaste; be sure to close the bag carefully. The more dry the biowaste is, the better for the pipeline-based waste collection system.

Newspapers, magazines, advertisements, brochures, catalogues, copy and drawing paper, soft-cover books, paper bags and envelopes made of white paper

#### REMEMBER!

Avoid blocking the tube - throw papers in loose or in small, unbound bundles. Do not place them in brown paper bags or plastic bags.

Milk and juice cartons, cereal and cookie packages, sugar and flour bags, pastry boxes, egg cartons, cardboard packages from beverages, paper roll cores, plastic surface wrapping paper, paper bags

#### REMEMBER!

Rinse liquid containers after use, flatten and place inside an empty container. Tear up pizza boxes before placing them in the tube.

Plastic bags, diapers, dirty packages, small plastic items

#### REMEMBER!

A regular plastic bag is well suited for the task – but leave one third (1/3) of the bag empty and close it carefully.

**IN ORDER TO USE THE COLLECTION POINTS** you will need an electronic key to open the collection point hatches. If you have lost your key, you may order a new one from the Help Desk: tel. 010 407 9794 (on weekdays from 8 to 20, Saturdays from 9 to 18). Please have the serial number of the missing key ready when reporting it lost. The price of a new key is 20 €/key.

## TAKE CARE OF THE TUBE

**According to Finnish legislation on waste management**, biowaste and mixed waste must be placed in a bag. Biowaste must have its own, biodegradable bag; mixed waste can be placed in e.g. regular grocery store plastic bags.

The waste hatch will only accommodate one bag (with a size of no more than 20 liters) at a time. You cannot place any long or large items in the system; they belong in the recycling room. A wrong item might cause a malfunction and extra operating costs.

## YOU CANNOT PLACE IN THE TUBE

**For example any of the following items/materials:** rugs, Christmas trees, clothes, ice hockey sticks, umbrellas, binders/folders, tree branches, corrugated board, pans, polystyrene, microwave ovens, toasters and other devices/appliances or hazardous waste.

# QUICK REFERENCE GUIDE TO A GREENER FUTURE – YOU WILL SOON BE A RECYCLING CHAMPION

## DO THIS:

At home

At the hatch

<p><b>1</b> Sort out the waste carefully according to instructions.</p>	<p><b>2</b> Place the electronic key on top of the white reader whereupon a yellow light should show up on the reader indicating that the reader has recognized the key. After this, the signal light changes to green and the hatch lock opens. If the signal light is red, please use another collection point of the same waste fraction, if possible.</p>	<p><b>3</b> Open the hatch and drop the waste down the hatch opening. Please make sure that no trash fell on the ground and close the hatch carefully.</p>
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**YOU CAN** always call Help Desk, if you are not sure what is the right course of action.

Items collected in the **RECYCLING ROOM** are metal, glass, large mixed waste and large cardboard, which does not fit through the hatch. Furniture does not belong in the recycling room. You can also order Sortti pick-up service for large objects through HSY's customer service, tel. 09 1561 2110 (on weekdays from 8.30 to 15.30). You can find your local recycling room at: <http://kalasatanimu.fi/en/>

## CONTACT INFORMATION

**CAVERION SUOMI** monitors the operation of the waste recycling system 24 hours a day. If there is a malfunction with the system (for example the hatch won't open, the collection point is full or there is some other kind of specific problem) please call the

**HELP DESK: tel. 010 407 9794 (on weekdays from 8 to 20, Saturdays from 9 to 18)**

**IF YOU WISH** to give any other kind of feedback, or if the situation is not so urgent that it requires immediate action, you may also submit feedback through the website: <http://kalasatanimu.fi/en/contact/>

**WRITE DOWN HERE** the serial numbers of your electronic keys:

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